

Aim

Ensola is committed to uphold the highest quality standards and operational excellence.

The quality of our products and the quality of our services is at the core of our business and determine our business success.

Areas

Customers

The customer is at the core of our business success. Customer needs and customer satisfaction are continuously monitored and evaluated. All products, services and projects are customer focused

Quality Management

We conduct all our operations as per our established Quality Management System. We are actively striving for the continuous optimization of the quality of our services in accordance with the ISO 9001 :2000 standard.

The continuous promotion of quality awareness to all our employees is key to high quality products and services.

Continuous Improvement

The integration of crucial indicators into all our business processes is key to measuring, evaluating and improving the efficiency of our business. It is the responsibility of each employee to improve our standard procedures

Employees

All Ensola employees are responsible for the quality of their work and follow the quality guidelines to maximise mutual benefits for internal and external stakeholders and achieve the highest value for our customers.

Business Processes

Ensola's business processes are constantly monitored, adjusted, standardized and documented in anticipation of changing market requirements.

Subcontractor Management

We work in close collaboration with selected partners to ensure the highest standards in our industry. Our partners are periodically evaluated according to ISO 9001: 2000 or other applicable standards to guarantee the compliance with agreed standards.

Training and Development

Highly trained and motivated staff are the basis for our continued business success. Our staff receives continuously training in accordance with our supplier's training programs.

Scope

This Quality Policy applies to all employees and contractors, both full time and part time. The Policy will be shared with suppliers, partners and consultants to demonstrate and indicate best practice.

Ensola AG:

- Share expectation of responsibility for the quality of products and services to our employees, board members and service providers.
- Demonstrate clear commitment to the quality and lead by example, to ensure that quality standards are promoted to all employees.

Ensola AG employees:

- Are familiar with the quality impact and requirements relevant to their own role and activities, and take responsibility for their own role.

Ensola AG suppliers & contractors:

- Provide their own quality policies to our organisation to demonstrate their continuous commitment
- Where possible, work in collaboration with suppliers to increase quality across the value chain

Responsibilities

Implementation of this Quality Policy is the direct responsibility of the senior management, and indirectly, all employees and contractors working for the organisation.

Review

Ensola AG' Quality policy was first established in 2011.

This policy was last updated in 2024.

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